



Influenza Vaccine Product Return Policy

Effective June 5th, 2019

What can be returned:

All Seqirus influenza vaccine product, including product purchased from either Seqirus Inc. and/or Seqirus USA Inc.

Returns Processing Agent:

Inmar Pharmaceutical Services, previously FedEx Supply Chain

Eligibility Criteria for Full Purchase Credit of Return:

- Customer (or Customer's Third Party Return Processor on their behalf) ships product to the Inmar Pharmaceutical Services address listed below with delivery receipt occurring at Inmar Pharmaceutical Services by the contractual deadline date or the final business day of June of the following year, whichever comes first.
- Full Purchase Credit is defined as purchase price plus FET (Federal Excise Tax)
- Customer must obtain a Return Authorization (RA) in advance of sending their return shipment.
- Partially used Multi-Dose Vials will not qualify for Full Purchase Credit.
- Individual un-used Pre-filled Syringes will qualify for Full Purchase Credit.
- Product receipt and processing at the FedEx Supply Chain or Inmar Pharmaceutical Services facilities must be verified by Seqirus to be considered for Full Purchase Credit.
- Damaged or broken vials/syringes should not be returned, and if returned will not be eligible for credit.
- Product returned within biohazard, or hazardous material containers/bags will not be accepted for return and will be ineligible for credit.

Eligibility Criteria for FET Credit of Return:

- Additional product, that is not inclusive of the Full Purchase Credit, will be eligible for FET Credit only of \$0.75/ds.
- Partially used Multi-Dose Vials will not qualify for FET Credit.
- Individual un-used Pre-filled Syringes will qualify for FET Credit.
- An RA is required to return product to Inmar Pharmaceutical Services.
- No contractual deadline is assumed for FET Credit of the Return.



Please note:

Purchasers of Seqirus Product through Third Parties, e.g Wholesalers:

Customers must not return product directly to Inmar Pharmaceutical Services, but through their third party supplier who purchased directly from Seqirus, unless specified otherwise by their individual contract with Seqirus.

Third Party Return Processors:

Product returns from third party processors, acting on behalf of the customer, will be accepted provided the processor complies with this Influenza Vaccine Product Return Policy.

How to obtain a Return Goods Authorization number:

1. To request a Return Authorization (RA) from Inmar, please use one of the three options below.
 - A. Access the Inmar website at <https://returns.healthcare.inmar.com>, and upload a PDF copy of your debit memo.
 - B. E-mail your debit memo to rarequest@inmar.com. Be sure to include NDC#, lot#, and expiration dates assigned to each item.
 - C. Fax your debit memo to Inmar at 817-868-5343.
2. Inmar will send a box label for you to use when submitting your return shipment.
3. If you have any questions, please contact Inmar Pharmaceutical Services at 1-800-967-5952 option 3.

How to Return

1. Include the completed RA box label with your return.
2. If multiple RA's are being returned within a single delivery to Inmar Pharmaceutical Services, assure returned product with the associated RAs are distinctly separated (with appropriate labeling if needed) within the delivery. Failure to do so may result in inaccurate accounting of the return or a delay of the crediting process.
3. All costs for returns are the responsibility of the purchasing customer, or their authorized 3rd party return solution, not the manufacturer.
4. Returned products do not require refrigerated packaging.
5. Returns should be sent to:

**Inmar Pharmaceutical Services
4332 Empire Road
South Dock
Fort Worth TX 76155**