

Simplify your end-of-season returns

At CSL Seqirus, we understand that vaccine returns are a crucial part of any flu business. We're committed to simplifying your experience and helping to make your return as easy as possible.

To initiate your return with us at the end of flu season, we've outlined steps below to help you get things started.



1 If you have a debit memo:

Request the required Return Authorization (RA) form from Inmar Rx Solutions by 1 of 2 methods

- Access your account at returns.healthcare.inmar.com and upload a PDF copy of your debit memo
- Email your debit memo to rarequest@inmar.com and include the NDC# and lot# assigned to each item

2 If you do not have a debit memo:

Complete the required forms and email them to rarequest@inmar.com

3 To be eligible for credit, all returns must include the following:

- One RA box label provided by Inmar per box. For multiple boxes, please request additional RA labels
- CSL Seqirus influenza vaccines only. Do not include other manufacturer products in the same box being returned to Inmar
- Only undamaged or unbroken, full vials/syringes. Partially filled vials/syringes are not eligible for credit





4 Watch for credit to your CSL Seqirus account:

- Once your vaccines have been collected and processed, you will receive a credit memo
- Open credits are posted to accounts but not yet applied to open invoices



To ensure you are credited for your returns, please follow these steps exactly. Failure to follow these instructions may result in a delayed credit for misplaced shipments or no credit for lost shipments.

Here's what to expect from start to credit

	TIME REQUIRED
 <p>To qualify for a credit, your unused CSL Seqirus vaccines must be received by Inmar by June 30*</p>	3-5 days [†]
 <p>Inmar will receive your shipment and provide CSL Seqirus with reporting[‡]</p>	10 days
 <p>CSL Seqirus will audit your shipment for contractual, allowable dose count accuracy and begin credit creation</p>	4 weeks
 <p>Upon completion, a credit memo will be provided to you[§]</p>	2 weeks
Total time from start to credit:	90 days

*Anything received after June 30 will only qualify for a Federal Excise Tax (FET) credit.

[†]Allow for shipments to Inmar to take 3-5 business days depending on your location.

[‡]Processing delays may occur.

[§]Final credit amount is contingent upon any outstanding account balances.

If you have questions, please reach out directly to customerservice.us@seqirus.com. Together, we've got flu covered™.